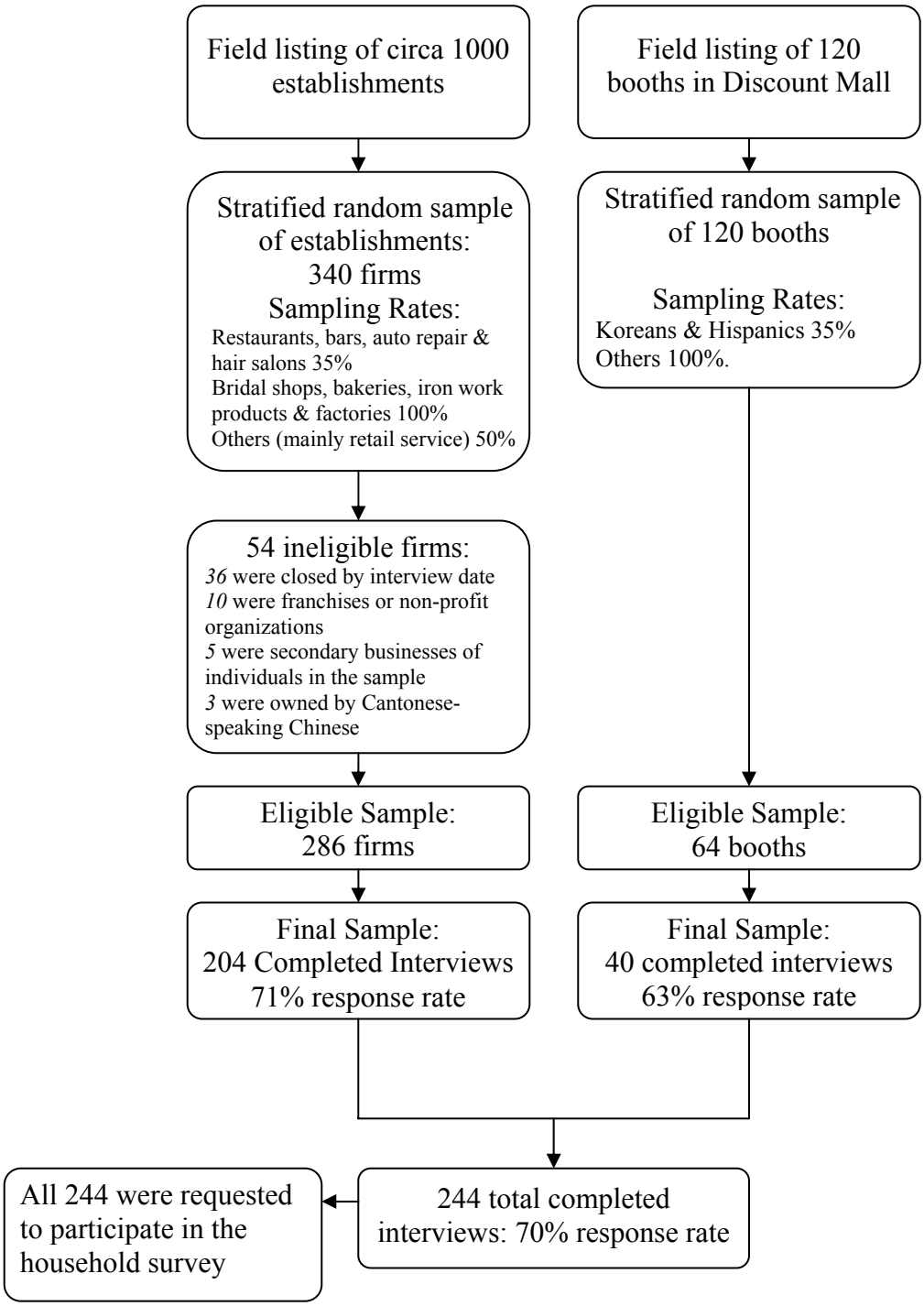FIELD OPERATIONS, BUSINESS SURVEY